



It is our privilege to share with you the news that HAPO Community Credit Union (HAPO) has announced its intentions to acquire and assume Community First Bank's (CFB) assets and liabilities.

Acquisition Date

The acquisition is scheduled to be completed by the end of the third quarter of 2025, pending regulatory approval. At closing and pending approval of membership by regulators, when HAPO acquires CFB, all customers of CFB will automatically become members of HAPO. There will be no changes in account structure or servicing. You will be provided a minimum of thirty (30) days prior notice for any future account changes. The acquisition is subject to the regulatory approval of the Federal Deposit Insurance Corporation ("FDIC"), the National Credit Union Administration ("NCUA"), and the Washington State Department of Financial Institutions ("DFI").

No Interruption in Service

All CFB locations will remain open to continue serving you during normal business hours. In addition, all bank ATMs will remain available, and you will continue to have access to property in your safe deposit box. CFB employees will continue to serve their clients as employees of HAPO and CFB clients will bank as usual until the core banking system is converted. Watch for additional information from us as we look to provide current CFB clients a seamless transition to becoming a member of HAPO.

Questions & Answers

When is the official acquisition date?

The anticipated legal acquisition date is mid third quarter 2025.

When is expected system conversion date?

CFB systems are expected to be converted to HAPO systems in the fourth quarter of 2025 and there will be advanced notification prior to the official date.

How big is HAPO and Community First Bank and where are they located?

HAPO is headquartered in Richland, WA with more than 208,000 members. Their assets are over \$2.38 billion, and they operate twenty (20) branches across Washington and Oregon, Community First Bank is approximately \$625 million in assets and headquartered in Kennewick, WA and operate five (5) branches in the Tri Cities and Connell.

Who will be the President/CEO of the combined entities?

Scott Mitchell is the President and CEO of HAPO.

What will happen to the staff of CFB?

HAPO is diligently working with the CFB staff and expect that most of the employees will accept our offer of employment.

What is HAPO’s main address?

HAPO’s main address is 601 Williams Blvd, Richland, WA 99354

When will I see signage begin to change at branch locations?

Branch signage will change following official regulatory approval of the acquisition, expected to occur in third quarter of 2025.

Are you planning to close any branch locations?

No. We continually monitor the performance of each branch location and the needs of our membership. Our branches will grow to Twenty-five (25); HAPO currently has twenty (20) branch locations. To view a list of HAPO locations, please visit hapo.org.

What’s the benefit related to this acquisition?

Credit unions are not-for-profit, cooperative financial institutions owned by their members. Banks are for-profit businesses owned by stockholders. Unlike banks, profits at credit unions are returned to members through better rates and lower fees. HAPO is also able to provide additional career opportunities to employees. HAPO’s strength provides the size, resources, and commitment necessary to competitively meet the financial needs of our members and commercial clients, both now and in the foreseeable future. HAPO will offer comparable products offered by CFB, as well as new types of consumer loans, mortgages, checking, savings, and other deposit products. For a full list of products and services visit hapo.org.

Where can I view HAPO’s privacy policy?

Visit hapo.org to view HAPO’s privacy policy.

Will my deposits continue to be federally insured?

Yes, HAPO is insured by the NCUA through the NCUSIF (National Credit Union Share Insurance Fund). Your deposits will continue to be **federally insured** to the maximum amount available – currently to at least \$250,000 per depositor and backed by the full faith and credit of the United States Government. Please see the “NCUA and FDIC Insurance Comparison” guide on page 3 for more information.

Who do I contact if I have additional questions?

We want to hear from you to help answer any additional questions you might have about our announcement and acquisition plan. Please call our HAPO Contact Center at 509-943-5676. You may also email us at cfbandhapo@hapo.org. Our Contact Center is open M-F 9:00 a.m. to 6:00 p.m. PST and Sat. 9:00 a.m. to 1:00 p.m. PST.

Deposit Insurance (FDIC and NCUA)

After closing of this acquisition, deposit accounts will be insured by NCUA up to \$250,000 per account category. The NCUA is a federal agency created by the United States Congress, which administers the National Credit Union Share Insurance Fund and offers similar deposit insurance to that of the FDIC. (See the enclosed NCUA and FDIC Insurance Comparison chart).

NCUA and FDIC Insurance Comparison

	Single Account <i>(one owner)</i>	Joint Account <i>(more than one owner)</i>	Retirement Accounts <i>(includes IRAs)</i>	Revocable Trust Accounts	Corporation, Partnership, and Unincorporated Association Accounts
NCUA Insured	\$250,000 per owner	\$250,000 per co-owner	\$250,000 per owner \$250,000 for Keogh \$250,000 aggregate coverage for Roth and Traditional IRAs in addition to coverage for other credit union accounts	\$250,000 per owner per beneficiary <i>(includes Coverdell Education Savings accounts)</i>	\$250,000 per corporation, partnership or unincorporated association
FDIC Insured	\$250,000 per owner	\$250,000 per co-owner	\$250,000 per owner	\$250,000 per owner per beneficiary up to 5 beneficiaries	\$250,000 per corporation, partnership or unincorporated association

Note: See NCUA's website at www.ncua.gov and FDIC's website at www.fdic.gov where more detailed information about share and deposit insurance can be found